

HOW TO USE E-CITIZEN PLATFORM ON STUDENT PORTAL FOR PAYMENT

ON COMPUTER



Student Portal Login

Admission No.

Password

LOGIN

[Reset Password or Raise Ticket](#)

[First time Login? Click here](#)

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Step 1: Access your Student Portal from the University website and login with your credentials

Step 2: On the student dashboard, Click “**More info**” on student finance



1. Admissions  More info	2. Student Finance  More info	3. Semester Activation  More info
4. Hostel Booking  More info	5. Units Registration  More info	6. Units Retake  More info
7. Timetable  More info	8. Exam  More info	9. My Profile  More info

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Step 3: Click on eCitizen Payments section

Dashboard

Financial Statement

E-Citizen Payment

Student Financial Statement

Statement Date

Enter date in format dd/MM/yyyy

DISPLAY STATEMENT

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Step 4: Enter your Email, Mobile Phone Number and the Amount you are paying for, Finally, Click Confirm Payment details

Dashboard

Financial Statement

E-Citizen Payment

E-Citizen Payment Details

Name of Depositor → Email of Depositor

National ID of Depositor → Mobile Phone No.

Amount →

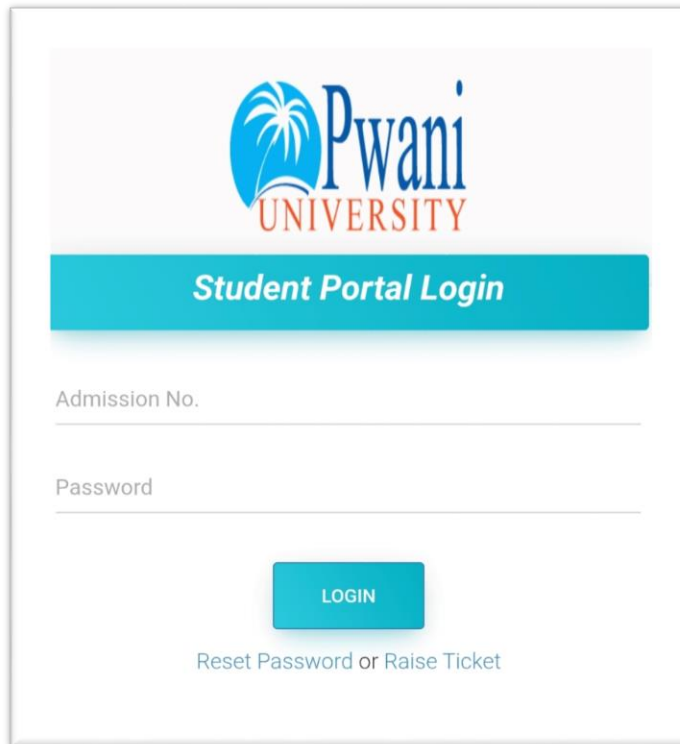
Payment Purpose

CONFIRM PAYMENT DETAILS ✓

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HOW TO MAKE FEE PAYMENTS ON E-CITIZEN PLATFORM ON STUDENT PORTAL ON CELL PHONE

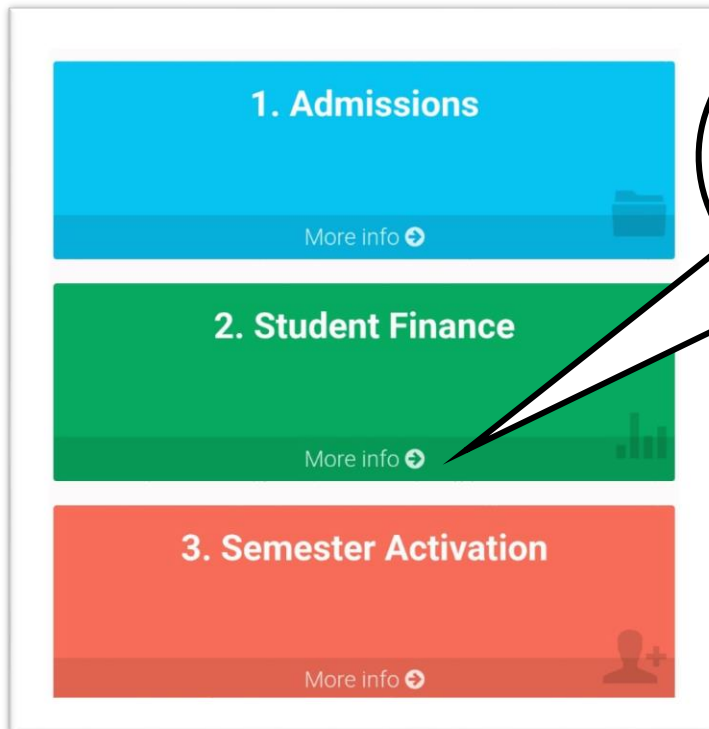
1



The screenshot shows the Pwani University Student Portal Login page. At the top is the Pwani University logo. Below it is a blue button labeled "Student Portal Login". Underneath are two input fields: "Admission No." and "Password". A blue "LOGIN" button is centered below the fields. At the bottom, there is a link that says "Reset Password or Raise Ticket".

Login with your
Admission
Number and
password

2



The screenshot shows the Student Portal Home screen. It features three main menu items, each with a "More info" link and an arrow icon: "1. Admissions" (blue background), "2. Student Finance" (green background), and "3. Semester Activation" (red background). The "Student Finance" item is highlighted with a speech bubble.

Tap, Student
Finance, More
info

3

E-Citizen Payment Details

Name of Depositor

Email of Depositor

National ID of Depositor

Mobile Phone No.

Amount

Payment Purpose

CONFIRM PAYMENT DETAILS

Fill in your details including M-PESA number

Tap, Confirm Payment Details

4

Confirm Payment Details

Name of Depositor

Email of Depositor

Janedoe@gmail.com

National ID of Depositor

12345678

Mobile Phone No.

0722123456

Amount

Payment Purpose

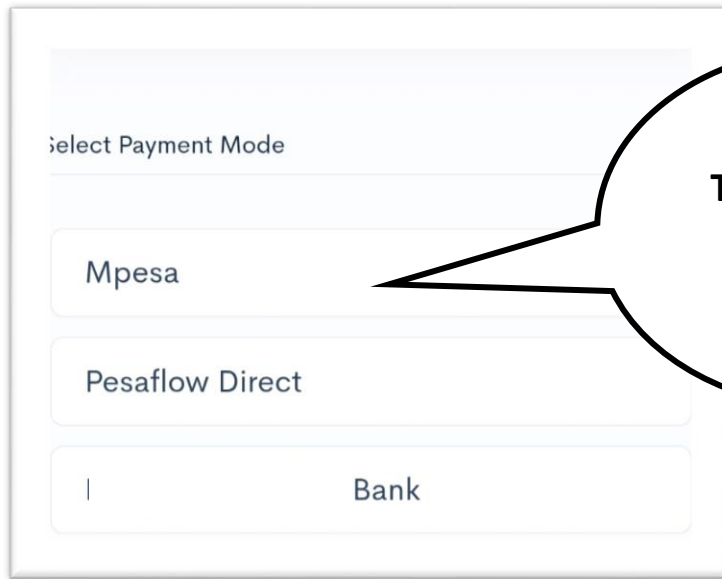
Fees Payment(HS

Looks Good!. Make Payment

Cancel

Zoom out to enlarge then Tap, Looks Good Make Payment

5



Select Payment Mode

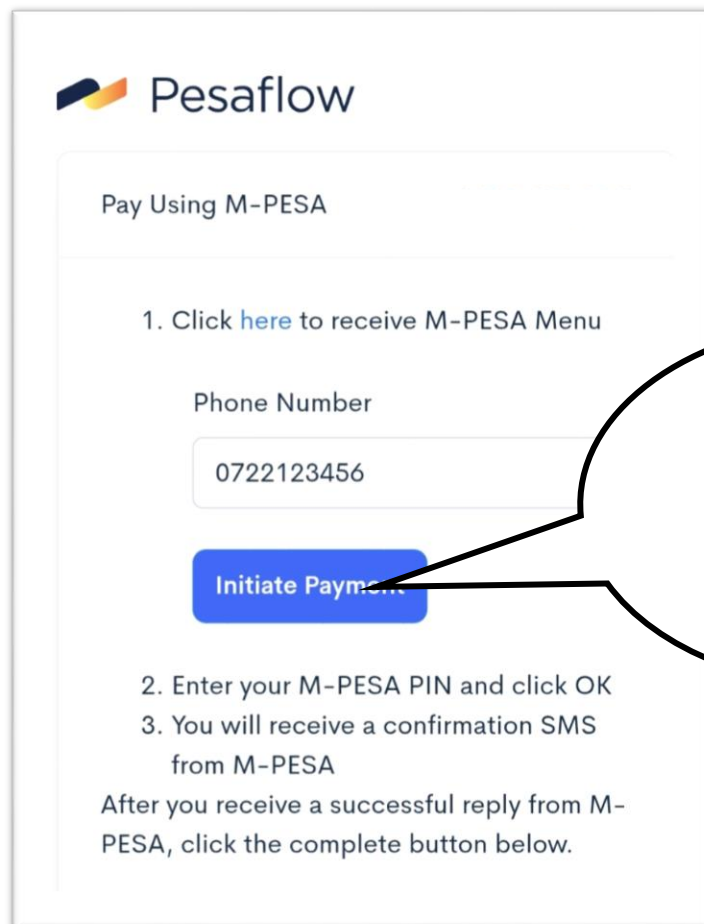
Mpesa

Pesaflow Direct

Bank

Tap, Mpesa to
continue

6



 Pesaflow

Pay Using M-PESA

1. Click [here](#) to receive M-PESA Menu

Phone Number

0722123456

Initiate Payment

2. Enter your M-PESA PIN and click OK
3. You will receive a confirmation SMS from M-PESA

After you receive a successful reply from M-PESA, click the complete button below.

Confirm Mpesa
Number then Tap
to receive Mpesa
Prompt